

CLEARSTREAM™ 1 CONVERTIBLE

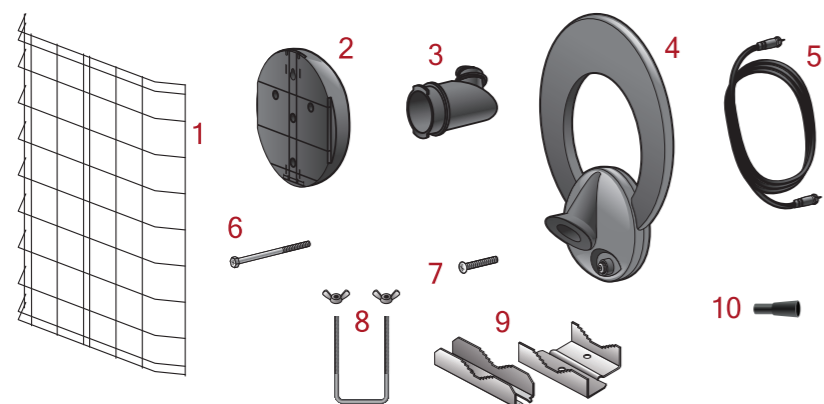
Outdoor Assembly Instructions (Indoor Assembly Instructions - see other side)

Before permanently attaching the antenna to any surface, TEST RECEPTION in that area.

Connect the antenna to the TV/converter box and run a full channel scan. If reception is not as desired, move the antenna and re-scan TV/converter box.

Tools Required: Medium cross point screwdriver

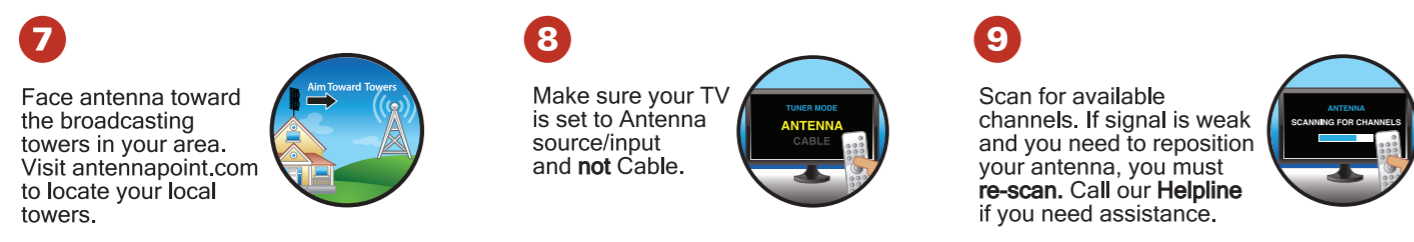
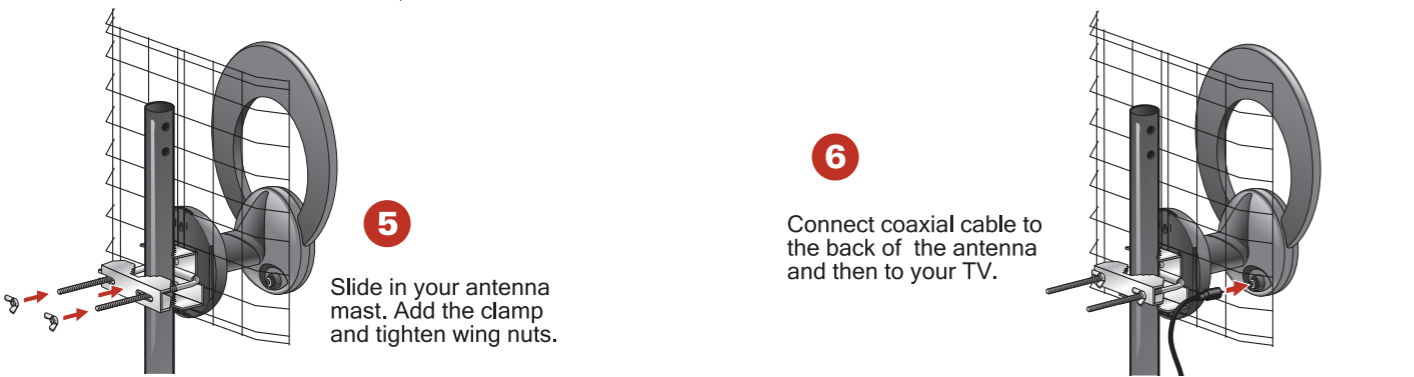
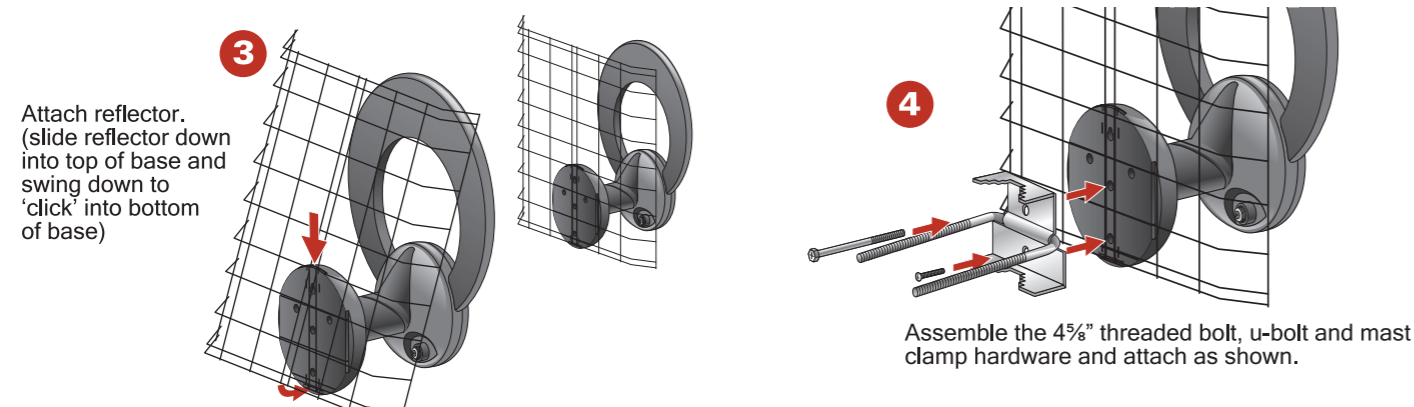
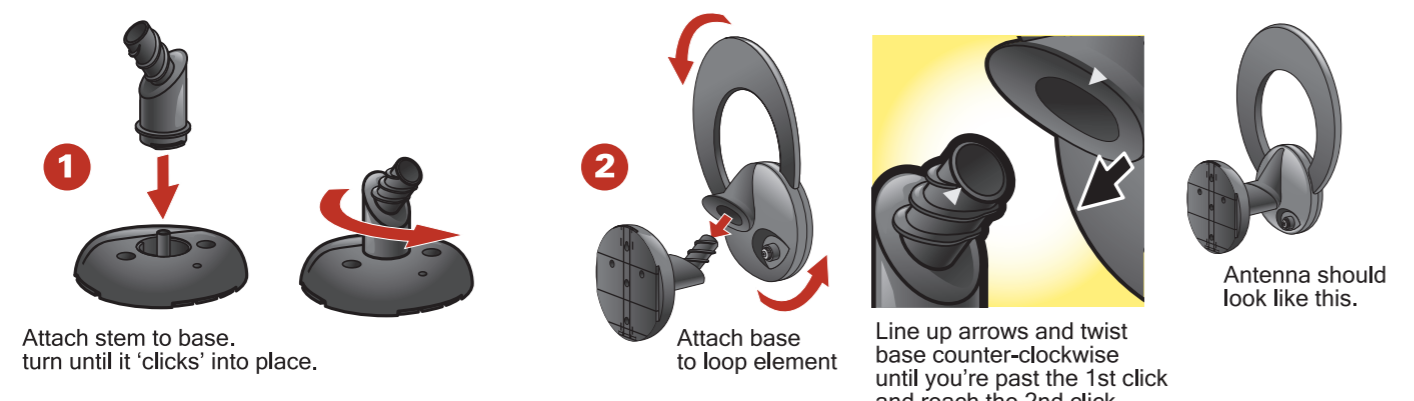
Before beginning assembly, make sure all parts needed are present.



The CLEARSTREAM™ 1 CONVERTIBLE comes with:

- | | |
|--------------------------|-----------------------------|
| 1) Reflector | Mounting Hardware: |
| 2) Antenna Base | 6) 4 1/2" Threaded Bolt |
| 3) Antenna Base Stem | 7) 1 1/2" Threaded Bolt |
| 4) Loop Element | 8) Wing Nuts and U-Clamp |
| 5) Coaxial Cable, 6 1/2' | 9) Mast Clamps |
| | 10) Weather Boot (optional) |

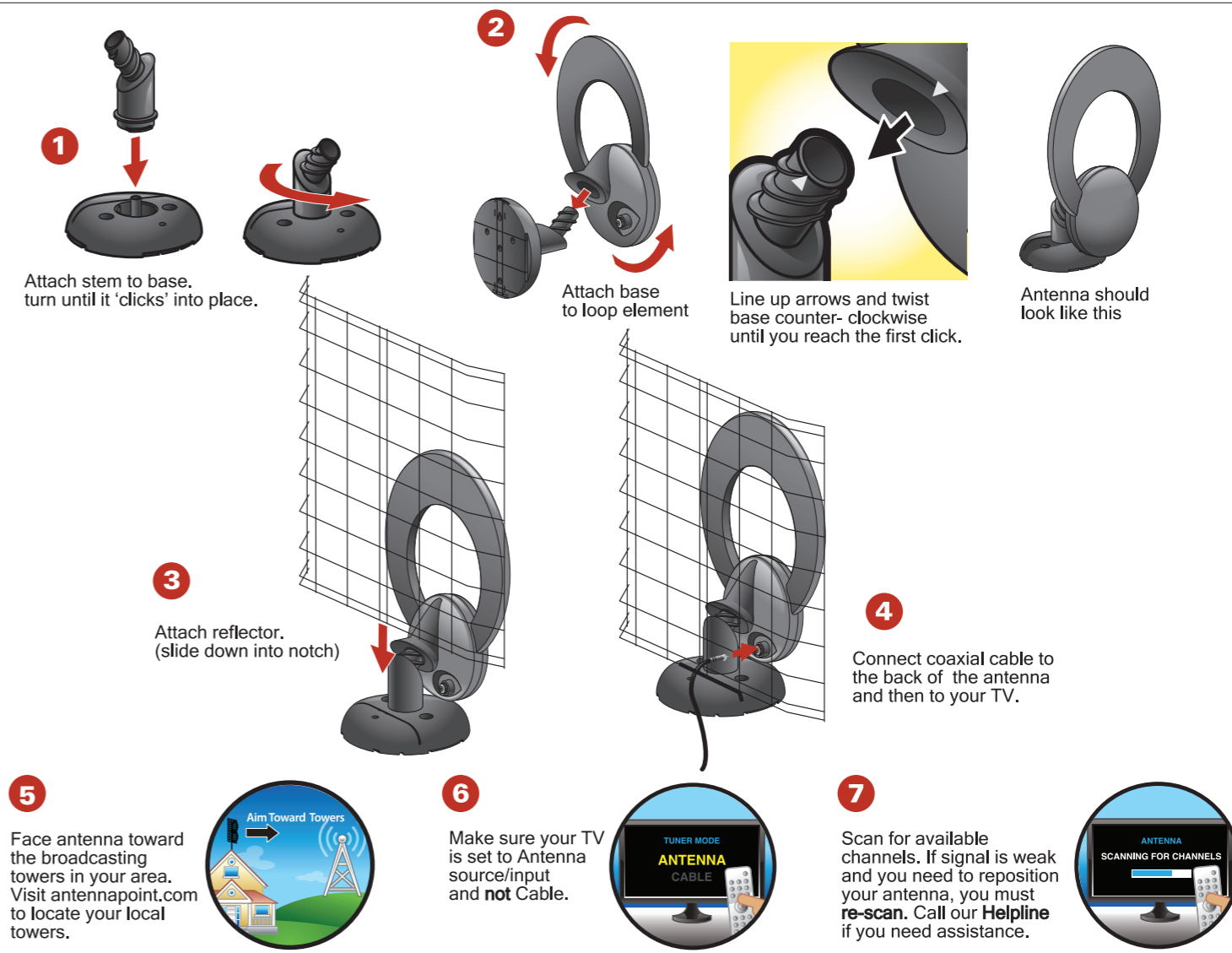
Assemble Antenna:



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Indoor Assembly Instructions

Assemble Antenna:



Troubleshooting

Problem: I'm not getting any signals at all.

Possible causes:

- You MUST RESCAN your converter box or TV.**
A TV must be set to the proper input source. Using the TV remote control:
 - Go into the setup menu and select the proper source. It may be labeled "antenna", "air", "broadcast", or "cable off".
 - Within the setup menu select channel setup or channel scan. Again you may need to refer to your TV user's manual for exact directions.
 - If the initial rescan does not bring in all designed channels, follow the double rescan procedure below:

Disconnect the antenna from the converter box or digital TV:

- Rescan the converter box or digital TV without the antenna connected. As with any scan, follow the on-screen instructions or owner's manual for your device.
- Unplug the converter box or digital TV from the electrical outlet for at least one minute.
- Reconnect the antenna to the converter box or digital TV and plug the unit into the electrical outlet.
- Rescan the converter box or digital TV one more time.

Make sure the antenna is facing the broadcast towers in your area. To locate your broadcast towers go to www.antennapoint.com or call your local TV stations.

2. You do not have a clear line of sight to your local broadcast towers.

You might need to elevate and/or move your antenna. Using a taller mast may be helpful. You have found the right location for your antenna when all of your local channels appear after a subsequent rescan. Remember to rescan at every location that you try.

3. You are outside of the range of your antenna's capabilities.

Depending upon the distance between your home and the local TV broadcast towers, you may need a longer range antenna. Antennas Direct offers many models for this purpose.

4. You do not have a clear line of sight to your local broadcast towers.

You might need to elevate and/or move your antenna. Using a taller mast may be helpful. You have found the right location for your antenna when all of your local channels appear after a subsequent rescan. Remember to rescan at every location that you try.

5. You may have loose fitting connections along the cable line

Check ALL connections for tight fit and check all outdoor connections for moisture or corrosion.

6. Building material such as brick, metal or stucco will inhibit signal. Move your antenna near a window facing the broadcast towers.

Problem: I'm receiving every channel except for one.

Possible causes:

- You may need to rescan the TV tuner or converter box. See item 1.
- The channel you are not receiving may have its transmitter lower on the broadcast tower than the other transmitters and your line of sight is blocked. Try elevating the antenna or moving it to another location.

Problem: I'm having signal breakups but I'm only two miles from the broadcast tower.

Possible causes:

- Your TV may be receiving interfering signals. A larger/stronger antenna will not necessarily solve this problem. Consider moving the antenna making sure it is not placed near metal objects or other antennas. If this is not successful, your signal may be too strong. Call our Helpline for an analysis of your area and installation. We can offer simple solutions.

**Before You Return,
Call To Learn.
HELPLINE: 1-877-825-5572**

Antennas Direct Inc.
Lifetime Limited Warranty

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Model # C1C
11.2019

Antennas Direct® Inc. warrants this product against any defects in materials or workmanship for as long as you own the product. No warranty claim will be honored unless at the time the claim is made you present proof of purchase from an authorized Antennas Direct Inc. dealer.

Antennas Direct Inc. will either repair or replace the defective product at no charge to you. This warranty covers parts, but does not cover any costs incurred in removal or reinstallation of the product. This limited warranty does not apply if the product is damaged or fails from: misuse, improper installation, abuse, and modification of the product as originally manufactured by Antennas Direct.

Antennas Direct Inc. will not assume any liabilities for any other warranties, expressed or implied by any other person. The foregoing shall be the sole and exclusive remedy of any person, whether in contract, tort or otherwise, and Antennas Direct Inc. shall not be liable for incidental or consequential damage or commercial loss, or from any other loss or damage as set forth above.

16388 Westwoods Business Park, St. Louis, MO 63021



Call to Learn.
Toll-Free Helpline: 1-877-825-5572

Technical Assistance is available Monday – Friday, 9:00 am to 7:00 pm and Saturday – Sunday, 10:00 am to 6:00 pm, Central Time.

